

To... help Housing Teams

The LoCTA Hub can be used by housing teams within Authorities to access shared Local Authority data and third-party data. That includes benefits data (where permitted), council tax data, business rates data, full and edited voters roll, database of the deceased, post office address file, and the national telephone directory.

The LoCTA Hub also offers Credit Reference reports from two different agencies, allowing you to investigate where fraud is suspected.

Combatting sub-letting: A social tenant sublets part or the whole of a property, even if that is to a family member without profit – use LoCTA Hub to establish occupants at an address and/or alternative occupation elsewhere.

Misrepresentation: Verify all current and previous address information on application form – use LoCTA Hub to establish information is correct, no previous addresses are missing or have issues with rent arrears.

Key Selling: If a social tenant is granted a tenancy but never moves in and instead sells the keys to a third party – use LoCTA Hub to check tenant occupancy following tenancy.

Joint Tenancy Fraud: A sole tenant informs social landlord that their partner has moved in and requests joint tenancy. Original tenant then moves out leaving new tenant with no social housing need – use the LoCTA Hub to trace others at the same address and check forwarding addresses.

Succession Fraud: When a tenant dies and a person claims the right to succeed by saying they have lived there for the requisite period when they in fact haven't – use LoCTA Hub to check move in dates and previous addresses.

Abandonment: A tenant moves out of a social property and leaves it empty, failing to notify of a change in circumstances – use the alerts in the LoCTA Hub to notify when they reappear.

Right to Buy & Right to Acquire Fraud: Fraud in this area is rife with huge discounts available – use LoCTA Hub to establish time at property and previous address information.

LoCTA provides the ability to search by name, address, post code, telephone and email addresses.

