

LoCTA HAS THE *POWER*

To... impress its users

We have many residents that move to neighbouring Local Authorities. Historically it has been difficult to trace these residents. However, LoCTA enables us to locate these people so we can collect council tax quickly. The product is good value for money and proves critical in allowing us to trace and collect outstanding money in a timely manner.

Robbie Parker, Council Tax Manager, Bradford


We use GCC council tax systems every day to find alternative addresses/contact details for empty homeowners, so LoCTA has been a very useful extension for this. The whole Scottish Empty Homes Officers Network also use the services of genealogist companies to trace owners (it's a free service we get via SEHP) but LoCTA might reduce the traffic to these very helpful companies as I think they get inundated sometimes.

I have a case where we are in the process of promoting a Compulsory Purchase Order, the only statutory action available for Empty Homes Officers. I did a LoCTA search last week for the Litigation team to evidence the missing owner (who had raised an objection with the Scottish Government) was registered for CT in another authority since 2009. I would have previously emailed my colleagues in CT to carry out the search, but it was so useful being able to do it myself as I knew exactly what I was looking for. I've also used the links on LoCTA to Companies House, etc although I already had them as shortcuts on my laptop it was just easy whilst I had it open.

**Alison McLavin, Senior Empty Homes Officer
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